

Policies

SERVICES OFFERED

The Audio Specialist offers a complete facility for analysis, repair, restoration if needed and calibration of all kinds of professional and home entertainment systems.

ESTIMATE

An estimate will be provided for all repairs.

CLAIM CHECK

When you leave your unit, you are given a pink receipt. **Please do not lose the pink receipt.** If you call, please refer to the invoice number on the receipt. No unit will be released without it. We will call you or email you when the repair is completed. If we have no response from you within 30 days, we will no longer be responsible for your unit and we will sell the unit to cover cost.

PARTS ORDERED

Since it is impossible to stock every part we may need, at times we must order parts to complete repairs. Many suppliers take one to three weeks to deliver and longer.

WARRANTY REPAIR

If your unit is covered by a manufacturer's warranty, you must provide us with a Xerox copy of the sales slip showing the date and place of purchase. We cannot accept verbal confirmation from the dealer or customer.

GUARANTEE

All equipment repaired by us is covered by a 90 day guarantee on parts installed, and 30 days on labor performed.

HOURS

Business hours are Monday through Thursday, 9am to 6pm. Friday, 9am-2pm.
Closed on the weekends.

We assume no responsibility for tapes, discs and other accessories.

All repairs are C.O.D.

Thank you for the opportunity to serve you.

We accept the following major credit cards and cash. Sorry, NO CHECKS accepted.

