

POLICY INFORMATION

SERVICES OFFERED:

The Audio Specialist offers a complete facility for analysis, repair and calibration of all kinds of professional and home entertainment systems.

ESTIMATE:

An estimate will be provided for all repairs.

CLAIM CHECK:

When you leave your unit, you are given a pink receipt. If you call, please refer to the invoice number on the receipt. No unit will be released without it. We will call you when the repair is completed. If we have no response from you within 30 days, we will no longer be responsible for your unit.

PARTS ORDERED:

Since it is impossible to stock every part we may need, at times we must order parts to complete repairs. Many suppliers take one to three weeks to deliver.

WARRANTY REPAIR:

If your unit is covered by a manufacturer's warranty, you must provide us with a Xerox copy of the sales slip showing the date and place of purchase. We cannot accept verbal confirmation from the dealer or the customer.

GUARANTEE:

All equipment repaired by us is covered by a 90 day guarantee on parts installed, and 30 days on labor performed.

HOURS:

Business hours are Monday through Thursday, 9am to 6pm.
Friday, 9 am - 2 pm and by appointment. Closed on the weekends.

We assume no responsibility for tapes, discs, and other accessories left with the unit..

All repairs are C.O.D.

Thank you for the opportunity to serve you.

We accept the following major credit cards:

